

# NYC SENIOR HOMEOWNER RESOURCE GUIDE

## ***If you are facing foreclosure...***

*These organizations offer a range of services to senior homeowners, including foreclosure prevention counseling, loan remediation, reverse mortgages and credit counseling.*

**City-Wide: South Brooklyn Legal Services ..... (718) 246-3279**  
***If you are facing foreclosure due to mortgage fraud.***

### **Bronx:**

Bronx Legal Services ..... (718) 928-3680  
NHS of the North Bronx..... (718) 732-8155

### **Brooklyn**

Erasmus Neighborhood Federation ..... (718) 462-7700  
Cypress Hills Local Development Corporation ..... (718) 647-8100  
Pratt Area Community Council ..... (718) 522-2613  
Neighbors Helping Neighbors ..... (718) 686-7946

### **Queens**

Queens Legal Aid ..... (718) 286-2450  
Jamaica Housing Improvement..... (718) 658-5050  
Margert Community Corporation..... (718) 471-3724  
Legal Services for the Elderly in Queens ..... (718) 286 -1500

### **Staten Island**

NHS of Staten Island ..... (718) 442-8080  
Northfield Community LDC ..... (718) 442 -7351



## ***For help with utilities...***

### ***HRA Emergency Assistance Grants to pay utility back payments.***

Call HRA's Info Line for local welfare office number ..... (877) 472-8411  
*English, Spanish, Russian, Chinese*

### ***Weatherization, Referral & Packaging Program (for seniors)***

Emergency boiler repair WRAP Hotline ..... (212) 442-3055

***KeySpan Energy Delivery "On Track" Program***..... (718) 403-1146

## ***For help with property taxes...***

### ***NYC Department of Finance:***

Senior Tax Lien Ombudsperson ..... (212) 504-4037

### ***Senior Citizen Property Tax Exemption:***

NYC Department for the Aging ..... (212) 442-1000

## ***To check if a business is licensed or file a complaint....***

### ***About a home improvement contractor:***

NYC Dept of Consumer Affairs ..... (212) 487-4100

### ***About a lender or mortgage broker:***

Office of the NYS Attorney General (Spanish/English)..... (212) 416-8830

NY State Department of Banking (Spanish/English)..... 1-877-BANK-NYS

## ***For home loans...***

### ***For Home Repair Loans:***

HPD Home Improvement Loan Program (New York City) .....(212) 863-6429

Pratt Area Community Council (Brooklyn) .....(718) 522-2613

Erasmus Neighborhood Federation (Brooklyn).....(718) 462-7700

### ***For Loan Remediation and Refinancing:***

South Brooklyn Legal Services

(NCRC Consumer Rescue Fund) .....(718) 246-3279



Neighborhood Economic Development Advocacy Project  
www.nedap.org / info@nedap.org  
Tel: (212) 680-5100 / fax: (212) 680-5104

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